

YOUR HOME'S ELECTRICAL SERVICE

To help you know who to call when your electric service needs repair, here are some guidelines and definitions. The numbers preceding each definition correspond to the number on the illustration below.

1. SERVICE LINES

These are the wires running from **Con. Edison** pole to your house.

2. SERVICE BRACKET

This bracket is used to attach the service line to your house. It is installed and maintained by the customer.

3. WEATHER HEAD

This device is attached to the service entrance cable to prevent water damage to the wiring system. It is installed and maintained by the customer.

4. SERVICE ENTRANCE CABLE

This is the cable that is attached to your house and runs from the weather head through the meter pan to the panel box inside the house. It is installed and maintained by the customer.

5. METER

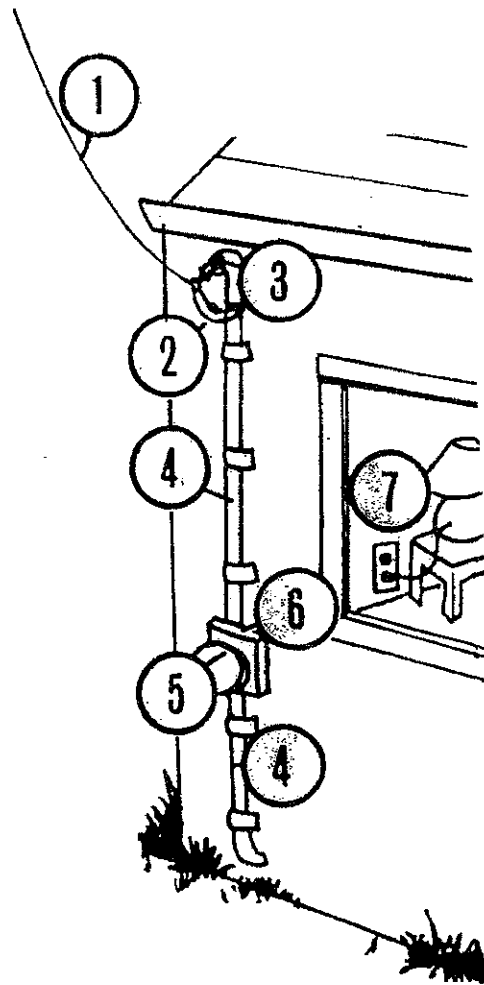
Con Edison installs and maintains the meter.

6. METER PAN

This is the metal pan which is attached to the house and holds the meter. It is installed and maintained by the customer.

7. HOUSE WIRING

All of the wiring inside the house is installed and maintained by the customer.



**Con
Edison**

Restoration Of Electricity to Premises With Damaged Electrical Equipment

Utility crews will do everything they can to restore electric service where ever it is safe to do so. Where possible, our crews will make reasonable efforts to temporarily secure customer owned equipment, restore power, and advise the customer to follow-up with a licensed electrician for permanent repairs. If, in the opinion of the crew, the extent of the damage would prohibit them from restoring power safely, they will advise the customer of that situation and the customer would have to get a licensed electrician to make the necessary repairs prior to having power restored.

Company Property

Con Edison owns the facilities in the public right of way and the wire that runs from the pole in the street to either the first pole on private property or to the customer's home, whichever the case may be. Con Edison also owns the meter.

Customer Property

With the exception of the wire coming in from a pole on the street, all equipment attached to the customer's premises belongs to the customer, and is the customer's responsibility to maintain. This includes the attachment bolts that Con Edison's wires from the street are attached to, the weather-head, and wires running down the side of the house, the meter box that holds the meter and all other wiring inside the house.

Overhead Service

