NEW YORK STATE LONG TERM CARE OMBUDSMAN PROGRAM

at MENTAL HEALTH ASSOCIATION of WESTCHESTER
580 White Plains Road – Suite 510
Tarrytown, NY 10591-5152
www.mhawestchester.org

VOLUNTEERS NEEDED
in
NURSING HOMES
ADULT HOMES
ASSISTED LIVING RESIDENCES

YOU CAN Make a Difference In The Lives Of The Frail Elderly In Westchester County

New York State Long Term Care Ombudsman Program at MHA of Westchester is seeking Volunteers.

The **Long Term Care Ombudsman Program,** which serves residents in licensed long term care facilities in **Westchester County**, is recruiting volunteers who are interested in training to become Ombudsmen. An Ombudsman helps to resolve complaints, monitors quality of life and helps to preserve the dignity of residents in long term care facilities.

A volunteer must be at least 21 years of age and complete a mandatory certification training program to become a New York State Certified ombudsman. A weekly commitment of 4 hours for one year is required after the training.

LTCOP staff and a faculty of experts cover a wide range of subjects, such as the aging process, regulations, levels of care, and how-to skills of working and negotiating with staff for the protection of residents' rights as prescribed by law. The training is free.

Please call for an application to be eligible for the **FALL** training starting on **Thursday, October 2, 2014**.

Prospective volunteers should call:
Margaret Hadad at (914) 265-7522
e-mail: HadadM@MHAWestchester.org

Funded through the Department of Health and Human Services and the New York State and Westchester County Offices for the Aging. In accordance with Federal law, the Westchester County Office for the Aging prohibits discrimination because of race, color, sex, national origin, religion, age or handicap, in all aspects of the provision of services for the benefit and welfare of Senior Citizens, and in all employment. Further, subcontractors of the Westchester County Office for the Aging shall be required to meet the above stated standards.